Disclaimer of Liability

The information contained in these instructions corresponds to the technical status at the time of printing of it and is passed on with the best of our knowledge. The information in these instructions is in no event a basis for warranty claims or contractual agreements concerning the described products, and may especially not be deemed as warranty concerning the quality and durability pursuant to Sec. 443 German Civil Code. We reserve the right to make any alterations or improvements to these instructions without prior notice. The actual design of products may deviate from the information contained in the instructions if technical alterations and product improvements so require.

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Scan the QR code to go directly to the product website, including current documentation and product-specific downloads.
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1 About This Guide

1.1 Read Me First
Please read this guide carefully before using the device to ensure safe and proper use. Softing does not assume any liability for damages due to improper installation or operation of this product.

1.2 Target Audience
This guide is intended for experienced operation personnel and network specialists responsible for configuring and maintaining field devices in process automation networks. Any person using edgeGate must have read and fully understood the safety requirements and working instructions in this guide.

1.3 Typographic Conventions
The following conventions are used throughout Softing customer documentation:

- Keys, buttons, menu items, commands and other elements involving user interaction are set in bold font and menu sequences are separated by an arrow.

- Buttons from the user interface are enclosed in brackets and set to bold typeface.

- Coding samples, file extracts and screen output is set in Courier font type.

- File names and directories are written in italic.

- Open Start → Control Panel → Programs

- Press [Start] to start the application

- MaxDlsapAddressSupported=23

- Device description files are located in C:\<Application name>\delivery\software\Device Description files
CAUTION
This symbol indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

Note
This symbol is used to call attention to notable information that should be followed during installation, use, or servicing of this device.

Hint
This symbol is used when providing you with helpful user hints.

1.4 Document Feedback
Softing likes to encourage you to provide feedback and comments to help us improve the documentation. If you have a PDF copy of this document simply write your comments and suggestions to the PDF file using the editing tool in Adobe Reader and e-mail your feedback to info.automation@softing.com.

If you prefer to write your feedback directly as an email, please include the following information with your comments:

- Document title
- Document version (as shown on cover page, e.g. EN-042018-1.00)
- Page number
2 About edgeGate

2.1 Intended Use

edgeGate is a gateway connecting industrial networks to IT applications running on-premises or in the cloud. It connects OPC UA Servers as well as Siemens and Modbus TCP PLCs with applications via OPC UA or the MQTT protocol. In addition, the gateway offers deep integration into IoT hubs of various manufacturers. With its OPC UA standard compliance, its simple configuration and its security features, the gateway makes it easy to start with small network solutions and grow them over time.

Any other use is not intended. Follow the instructions given in this guide to use edgeGate.

Note

Faultless and safe operation of the product requires proper transport, proper storage and installation, and expert operation and maintenance in accordance with the manual.

Note

If the notes stated in this document are not observed or in case of inappropriate handling of the device, our liability is waived. In addition, the warranty on devices and spare parts does no longer apply.

For information about safety aspects refer to the Safety Precautions section.

2.2 Scope of Delivery

The edgeGate scope of delivery includes the following parts:

- edgeGate device (order number GAA-YY-145122)
- Quick Startup Guide (this document)
2.3 Safety Precautions

**CAUTION**

This product contains a lithium backup battery. The lithium content is less than 1 g. The battery has been successfully tested by the manufacturer in accordance with the "Manual of Tests and Criteria" of the United Nations (UN), Part III: Classification procedures, test methods and criteria, sub-section 38.3.

If the product is handled properly, this battery does not need to be replaced during the lifetime of the product. Therefore, opening the product is unnecessary and not permitted. The product must only be operated within the specified temperature range. Do not expose to heat above this temperature range and keep away from open fire. Store in a dry place. Improper handling of lithium batteries can cause the batteries to ignite or explode and pose a burn hazard to users.

**CAUTION**

During operation, the device's surface will be heated up. Avoid direct contact. When servicing, turn off the power supply and wait until surface has cooled down.

**Note**

Do not open the edgeGate housing. It does not contain any parts that need to be maintained or repaired. In the event of a fault or defect, remove the device and return it to the vendor. Opening the device will void the warranty!
3 Hardware Installation

3.1 Mounting and Dismounting

**Note**

Make sure edgeGate is mounted in a manner that the power supply disconnecting device or interrupt facility can always be reached easily.

**Note**

Depending on the installation position, the maximum ambient operating temperature may differ. Refer to the Technical Data section for detailed information.

**CAUTION**

Installation and inspection must be carried out by qualified personnel only (personnel qualified according to the German TRBS (Technical Regulations for Operational Safety) 1203 standard or similar). The definition of terms can be found in the IEC 60079-17 standard.
Mounting

1. Hook the upper notch of the cut-out on the edgeGate back into a 35 mm DIN rail.

2. Press edgeGate down towards the rail until it slides into place over the lip of the locking bar.

Note

Do not put stress on the device by bending or torsion.

Dismounting

1. Slide a screwdriver diagonally under the housing into the locking bar.

2. Lever the screwdriver upwards, pull the locking bar downwards - without tilting the screwdriver - and move the gateway upwards off the rail.
3.2 Connecting the Power Supply

The supply voltage (18 VDC ... 32 VDC) is connected by a 4-pole terminal block. The power supply is connected to the plug connector via flexible wires with a cross section of 0.75 to 1.5 mm². The ground connection wire must have a cross section of 1.5 mm².

Wiring Diagram for Hardware V1.01 and Lower

<table>
<thead>
<tr>
<th>Pin</th>
<th>Signal</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>L2+</td>
<td>Redundant positive supply voltage</td>
</tr>
<tr>
<td>3</td>
<td>L+</td>
<td>Positive supply voltage</td>
</tr>
<tr>
<td>2</td>
<td></td>
<td>Functional Earth</td>
</tr>
<tr>
<td>1</td>
<td>GND</td>
<td>Ground</td>
</tr>
</tbody>
</table>

Wiring Diagram for Hardware V1.02 and Higher

<table>
<thead>
<tr>
<th>Pin</th>
<th>Signal</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>L2+</td>
<td>Redundant positive supply voltage</td>
</tr>
<tr>
<td>2</td>
<td>L+</td>
<td>Positive supply voltage</td>
</tr>
<tr>
<td>3</td>
<td></td>
<td>Functional Earth</td>
</tr>
<tr>
<td>4</td>
<td>GND</td>
<td>Ground</td>
</tr>
</tbody>
</table>

CAUTION

The Functional Earth (FE) connection of the device has to be connected at low inductance with the Protective Earth (PE) of the system.
3.3 Connecting to the Network

edgeGate is equipped with two 10/100 Base-T Ethernet interface receptacle (RJ45). The ports correspond to the IEEE 802.3 standard

- **IT**
  for connecting to the IT network (upper part of diagram)

- **MACHINE**
  for connecting to the machine network
Note

Both network connections (ports) have their own network segment. Thus make sure that IP addresses used differ depending on the network segment.

Example:

| Subnet mask: | 255.255.255.0 |
| IP address 1: | 192.168.1.1 |
| IP address 2: | 192.168.2.1 |

Common Network

If there is only one (logical) network, than it is recommended to connect only the IT Ethernet interface with this network. In this case the Ethernet interface of the machine side should be disabled by assigning the IP address 0.0.0.0 and the subnetmask 0.0.0.0 to it (see the Machine Network section).

3.4 Powering Up the Device

Turn on the power supply. The boot process takes a few seconds. For indication of proper operation of a edgeGate refer to the LED Status Indicators section.
3.5 Inserting a Micro SD Card

On the bottom of the device you find a slot for a micro SD card. You can save your gateway configuration data to a storage card and reload it from here in case your device settings have been accidentally corrupted.

Note

The micro SD card is not included in the delivery. When selecting a micro SD card bear in mind the range of the operating temperature of edgeGate. The storage capacity of the micro SD card may not exceed 32 GB.

1. Remove the card slot cover on the bottom of the device.
2. Insert the micro SD card carefully into the slot until the card clicks into place.
3. Place the cover back on the housing.
4. Open the user interface of the gateway and check if the micro SD card is recognized by the device (see the Configuration and Login section).
5. Start Information → Gateway Status → Hardware Status. The page will show you if the micro SD card is recognized in the file system and how much of the storage memory is available.
3.6 **Resetting the Device**

If edgeGate can no longer be reached, e.g. due to a configuration error, the device can be reset to the factory settings by pressing the reset button at the bottom of the front panel.

This is how to reset edgeGate:

1. Disconnect the device from the power supply.
2. Select a small object to press the reset button.
3. Reconnect the power supply and press the reset button within a few seconds after restart.
4. Keep pressing the reset button until the device confirms the reset procedure after about 20-30 seconds by simultaneous illumination of the red **RUN**, **ERR** and **SYS** LEDs.
5. Wait until the **PWR** and **RUN** LEDs light up continuously in green. Then the gateway has successfully booted with the factory settings.

**CAUTION**

Press the reset button only lightly with a paper clip or ballpoint pen until you feel a *click* of the reset button. Pressing the reset button with too much force permanently disturbs the reset button's function!

**Note**

The reset button is only active for a few seconds during the restart to make sure that the configuration is not accidentally reset.

**Hint**

If access to the web server is still possible, you can also reset the gateway to the factory settings via **Service Settings → Reset**.
4 Configuration and Login

4.1 IP Address Information

- The default IP address for the Ethernet interface in the machine floor LAN is **192.168.1.111** (see device label).

- The IP address of the web server in the common LAN is configured per default via DHCP. Depending on the configuration of your local DHCP and DNS servers it is possible to reach the device by this host name in your network.

- Starting with Windows operating system version 7 edgeGate supports the network connection protocol UPnP (*Universal Plug And Play*). MAC, Linux and Android support Avahi, the *Zero Configuration* (Zeroconf) network implementation protocol which identifies the gateway as an HTTPs server.
## 4.2 IP Connection to Web Server

<table>
<thead>
<tr>
<th>Network With DHCP and DNS Server</th>
<th>Network Without DHCP and DNS Server</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Connect the upper Ethernet socket (IT) to your network.</td>
<td>1. Connect the lower Ethernet socket (MACHINE) directly to a laptop.</td>
</tr>
<tr>
<td>2. Read the last 4 digits/letters of the edgeGate MAC address (in the lower left part of the label). The host name of the device is <code>edgegate</code> followed by the last 4 digits/letters of the MAC address. For example, if the MAC address is <code>123456789ab</code>, the host name is <code>edgegate89ab</code>.</td>
<td></td>
</tr>
<tr>
<td>3. Open your browser and enter the address <code>http://&lt;hostname&gt;</code> or <code>https://&lt;hostname&gt;</code>. (*)</td>
<td>2. Set the laptop IP address to <code>192.168.1.1/24</code>.</td>
</tr>
<tr>
<td>4. The login window appears.</td>
<td>3. Open your browser and enter the address <code>http://192.168.1.111</code> or <code>https://192.168.1.111</code>. (*)</td>
</tr>
<tr>
<td>4. The login window appears.</td>
<td>4. The login window appears.</td>
</tr>
</tbody>
</table>

(*) edgeGate supports the HTTPS protocol, which provides a secure and encrypted transfer of sensitive data such as passwords so the data cannot be read by another network user. In addition, HTTPS uses a certificate to identify the server. edgeGate uses the OPC UA Server certificate that has been generated before the last reboot.
4.3 Login

Log in with the respective login name and password.

The following standard user names and passwords are available:

<table>
<thead>
<tr>
<th>Role</th>
<th>User name</th>
<th>Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrator</td>
<td>administrator</td>
<td>administrator</td>
</tr>
<tr>
<td>IT administrator</td>
<td>itadmin</td>
<td>itadmin</td>
</tr>
<tr>
<td>Service or maintenance engineer</td>
<td>mfadmin</td>
<td>mfadmin</td>
</tr>
</tbody>
</table>

**Note**

We highly recommend changing the standard passwords to new secure passwords after you logged in for the first time.

4.4 Completing Your Configuration

To complete your configuration, you need to configure:

- Time settings
- IT settings
- Machine settings including symbol import

For detailed information see the online help in the web server application.
5 LED Status Indicators

edgeGate is equipped with four LEDs on its front side:

<table>
<thead>
<tr>
<th>PWR</th>
<th>RUN</th>
<th>ERR</th>
<th>SYS</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="PWR LED" /></td>
<td><img src="image" alt="RUN LED" /></td>
<td><img src="image" alt="ERR LED" /></td>
<td><img src="image" alt="SYS LED" /></td>
</tr>
</tbody>
</table>

- **PWR**: Power Supply
  (permanently green if the 24 VDC power supply is OK)
- **RUN**: Running
- **ERR**: Error
- **SYS**: System

The LEDs may be on permanently or flash in different colors and frequencies. We use the following symbols:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Color</th>
<th>Lighting</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="None" /></td>
<td>None</td>
<td>Off</td>
</tr>
<tr>
<td><img src="image" alt="Red" /></td>
<td>Red</td>
<td>Permanent</td>
</tr>
<tr>
<td><img src="image" alt="Green" /></td>
<td>Green</td>
<td>Permanent</td>
</tr>
<tr>
<td><img src="image" alt="Red Flashing" /></td>
<td>Red</td>
<td>Flashing</td>
</tr>
<tr>
<td><img src="image" alt="Green Flashing" /></td>
<td>Green</td>
<td>Flashing</td>
</tr>
</tbody>
</table>
### Meaning of the LEDs

<table>
<thead>
<tr>
<th>LED</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>RUN</strong></td>
<td>Permanently green while the OPC UA endpoint has been opened and the device is fully functional and the web server is available.</td>
</tr>
<tr>
<td></td>
<td>Flashing green while the OPC UA namespace is built up (evaluating symbols etc.)</td>
</tr>
<tr>
<td><strong>SYS</strong></td>
<td>Permanently green while the firmware image is unzipped.</td>
</tr>
<tr>
<td></td>
<td>Flashing green while the consistency of the image is checked and the kernel is exchanged.</td>
</tr>
<tr>
<td></td>
<td>Flashing red while the firmware is replaced with the firmware image content. (During this time the device is not fully operational.)</td>
</tr>
<tr>
<td><strong>ERR</strong></td>
<td>Permanently red if the OPC UA endpoint could not be opened or an error during firmware update occurred.</td>
</tr>
<tr>
<td></td>
<td>Flashing green while the configuration has pending changes.</td>
</tr>
</tbody>
</table>

**Note**

If you reset the device using the reset button on the front plate or by clicking the reboot button in *Service Settings → Reset → Gateway Restart* in the web server interface, the LEDs are shortly switched off.
## 6 Technical Data

<table>
<thead>
<tr>
<th>Power supply</th>
<th>18 VDC ... 32 VDC; SELV/PELV supply mandatory input current is 200 mA; maximum is 1 A (considering the rush-in current at switch-on).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethernet</td>
<td>2x IEEE 802.3 100BASE-TX/10BASE-T (independent interfaces)</td>
</tr>
<tr>
<td>Operating temperature, horizontal DIN rail installation</td>
<td>-40 °C ... +50 °C (0 mm minimum distance)</td>
</tr>
<tr>
<td>Operating temperature, vertical DIN rail installation</td>
<td>-40 °C ... +35 °C (0 mm minimum distance)</td>
</tr>
<tr>
<td>Storage temperature</td>
<td>-40 °C ... +85 °C</td>
</tr>
<tr>
<td>Relative humidity</td>
<td>10 % ... 90 % (non-condensing)</td>
</tr>
<tr>
<td>Altitude</td>
<td>Must not exceed 2,000 m</td>
</tr>
<tr>
<td>Location</td>
<td>Indoor use only; no direct sunlight</td>
</tr>
<tr>
<td>Dimensions (H x W x D)</td>
<td>100 mm x 22.5 mm x 105 mm</td>
</tr>
<tr>
<td>Mounting</td>
<td>35 mm DIN Rail</td>
</tr>
<tr>
<td>Ingress protection</td>
<td>IP20</td>
</tr>
<tr>
<td>Weight</td>
<td>About 0.2 kg</td>
</tr>
<tr>
<td>IT network / cloud connection</td>
<td>OPC UA (Server, 60,000 items in total), MQTT (Publisher, up to 1,000 topics)</td>
</tr>
<tr>
<td>Native IoT hub support</td>
<td>Microsoft Azure Connected Factory, Microsoft Azure IoT Hub, IBM Watson IoT Hub, General Electric Predix, Amazon AWS, etc.</td>
</tr>
<tr>
<td>Industrial network connectivity</td>
<td>OPC UA, Siemens S7-300, S7-400, S7-1200, S7-1500, ModbusTCP-compatible controllers</td>
</tr>
<tr>
<td>Supported development tools</td>
<td>SIMATIC Step 7, TIA Portal</td>
</tr>
</tbody>
</table>
7 Declarations of Conformity

This device is compliant with EC directive 2014/30/EG for "Electromagnetic Compatibility" (EMC) and meets the following harmonized standards:

EN 55011 Industrial, scientific and medical (ISM) devices - radio disturbance - limits and methods of measurement

EN 61000-6-4 Electromagnetic compatibility (EMC); Part 6-4: generic standard – emission for industrial environments

EN 61000-6-2 Electromagnetic compatibility (EMC); Part 6-2: generic standard - immunity for industrial environments

Note
To fulfill the EMC requirements, the other components of your installation (AC adapter, Industrial Ethernet devices, etc.) also have to meet the EMC requirements. A shielded cable must be used. In addition, the cable shield must be grounded properly.

CAUTION
This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures!
CE
For this device a Declaration of Conformity in compliance with the CE standard has been made.
It can be requested from Softing Industrial Automation.

ROHS
This device is ROHS compliant.

FCC
This device has been tested and found to comply with the limits for a Class A digital device, under part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.
Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

VCCI
This Class A device conforms to the regulations of Voluntary Control Council for Interference (VCCI) by Information Technology Equipment.

WEEE
Electrical and electronic equipment must be disposed of separately from normal waste at the end of its operational lifetime. Packaging material and worn components shall be disposed of according to the regulations applicable in the country of installation.

REACH
For this device a Statement in compliance with the European Union Directive “REACH” № 1907/2006 has been made.
It can be requested from Softing Industrial Automation.